

Appendix B **Refreshed Council Plan**

KEY Action started and on track, in most cases to be delivered by the original deadline but in some cases an **Progressing** extension is proposed to reflect the ongoing nature of the work and to allow for continued reporting of progress Known delays Action has some risk/delay or is behind the original schedule **Newly developed** Some elements of the action have been significantly changed Action Completed & closed The action is fully complete and/or operational and progress will not longer be reported in Refreshed Council Plan Previous action has been completed and replaced with a new action reflecting the ongoing development of the **Replaced Action**

New action not included in the original Council Plan

COMMUNITY RESILIENCE AND WELLBEING:

New Action

| | <u> </u> | trengthening | g and suppor | ting our comm | nunities so pe | ople feel included and connected | |
|------------|---|--------------------------------------|---------------------------|--|-----------------|--|---|
| CW1 | Community resilience: Support communities to help each of heart | ther and bui | ld resilience | through a net | work of comm | nunity hubs and other community-led networks, wit | h mental and physical health and wellbeing at its |
| | | Committee | Lead Officer | Status | End date | Sub Actions/Milestones | Performance Indicator(s) |
| CW1. 1 | Develop a framework for working with the community and voluntary and social enterprise sector including the network of community hubs | Community Services & Licensing | Angela Gillingham | Progressing | 31/03/2024 | SUB ACTION: Work with partners to develop and agree the framework SUB ACTION: Work with partners to build resilience within the Hub network SUB ACTION: Work with the VCS sector on attracting future volunteers | 1. 10 well managed Hubs serving the Stroud district by end of 2024 |
| CW1. 2 | Act to improve the physical and mental health and wellbeing of people in the district through delivery of a new 3 year Health and Wellbeing Plan | Community Services & Licensing | Angela Gillingham | Progressing | 31/03/2025 | MILESTONE: Develop a partnership approach to tackle the rising issue of vaping amongst young people MILESTONE: Update the current plan with a stronger focus on Cost of Living measures to support the health of residents MILESTONE: Develop a Health and Wellbeing Plan targeted at children and young people from 2024-26 SUB ACTION: Support the delivery of Stroud and Berkeley Vale Integrated Locality Partnership priorities | Number of physical activity initiatives developed Number of mental health initiatives developed |
| | Ensure residents continue to receive the advice they need, by continuing our work in partnership with the Citizens Advice Bureau and developing a new Service Level Agreement | Community Services & Licensing | Keith Gerrard | Completed & closed | | | 1. Number of referrals to CAB |
| CW1. 4 | Work to reduce the impacts and causes of anti-social behaviour by developing a district wide policy in partnership with the Community Safety Partnership | Community Services & Licensing | Angela Gillingham | Known delays | 31/03/2024 | MILESTONE: Review of council ASB processes and design a One Council approach MILESTONE: Develop a system utilising Liberty Create on holding ASB information which is accessible to all officers who handle ASB MILESTONE: Design appropriate response method using preset templates and reporting forms to ensure all officers are working together MILESTONE: Through the CSP conduct community engagement and develop appropriate action plan which serves the district MILESTONE: Increase the reporting of ASB as a result of the previous milestones | Once district-wide policy has been developed and first milestones have been completed: 1. Reported anti-social behaviour instances and reports (minimise) |
| CW1. 5 | Work with strategic and operational partners to improve food resilience, access and equity including support for those affected by the cost of living | Community Services & Licensing | Emma Keating- Clark | Newly developed action and known delays | 31/03/2026 | SUB ACTION: Support the delivery of the Feeding Gloucestershire Action Plan SUB ACTION: Support the development of Stroud Food Forum (District arm of Feeding Gloucestershire) to deliver better food resilience, access and equity | Minimise the following: 1. Number of referrals to CAB and foodbanks 2. Number of evictions due to financial difficulty 3. Number of free food vouchers disseminated 4. Number of children on free school meals or fed through HAF 5. Number of families in temporary accommodation |
| CW2 | Affordable homes: Build affordable, energy efficient homes | and deliver l | nigh quality s | services for al | I tenants by in | vesting in the renovation of existing council homes | s and meet a range of housing needs for those |
| | who experience disadvantage and creating a culture of tenan | t engageme | nt and empo | werment | | | |
| | | Committee | Lead Officer | Status | End date | Sub Actions/Milestones | Performance Indicator(s) |
| CW2. 1a | Deliver new affordable homes across the District, through planning policy and work with partners including communityled housing groups and housing associations | Housing | Pippa Stroud | Newly developed action | 31/03/2026 | | 1. Number of new affordable homes completed per annum (Target: 120) |
| CW2. | Design, build and deliver new affordable homes across the District via our own New Homes Programme which will | Housing | Kim Read | Newly developed | 31/03/2026 | MILESTONE: Deliver 8 new affordable homes at Gloucester St/Bradley St, Wotton-under-Edge achieving a minimum ECP-A rating MILESTONE: Deliver 13 new affordable homes at Cambridge House, Dursley achieving a minimum EPC-A rating MILESTONE: Deliver 23 new affordable homes at | Number of affordable starts on site per annum Number of new affordable homes completed which are EPC-A rated in 2024/25 (Target: 8) Number of new affordable homes completed which are EPC-A rated in 2025/26 (Target: 36) Number of planning applications approved per annum |

District via our own New Homes Programme which will MILESTONE: Deliver 23 new affordable homes at 31/03/2026 Housing Kim Read Glebelands, Cam achieving a minimum EPC-A rating deliver EPC-A rated properties action MILESTONE: Secure planning permission and delivery 7 new affordable homes at Queens Drive, Cashes Green achieving a minimum EPC-A rating 1. Spend per property in upper quartile compared 2. Empty property (minor void) ready to let turnaround Invest £30m over the next 5 years to maintain, invest and time in upper quartile compared with peers (Target: Tara repair our council homes ensuring they are good quality, 31/03/2026 Housing Progressing 30 days) Skidmore 3. Empty property (major void) ready to let turnaround safe, fit for purpose places where tenants can live well time in upper quartile compared with peers (Target: 64 days) 1. Percentage of homeless applications that are Prioritise the prevention of homelessness and invest in successfully prevented (Target: 25%) **CW2.** temporary accommodation and specialist support, including Housing Pippa Stroud Progressing 31/03/2025 2. Number of B&B placements per quarter (Target: working with partners to develop the specialist housing and less than 45) support MILESTONE: Cross-service Tenant Scrutiny Panel 1. 80% of tenants satisfied that the landlord listens to established with half yearly report on work tenants' views and acts upon them programme delivery (31/03/2024) 2. 80% of tenants satisfied that the landlord keeps Implement robust engagement principles to ensure MILESTONE: Obtain benchmarking data from tenants informed about things that matter to them **CW2.** structured and consistent mechanisms for tenants to be 31/03/2024 comparable peers 3. 80% of tenants satisfied that the landlord makes a Housing Andy Kefford Progressing involved in decision making affecting their homes and the MILESTONE: Develop engagement principles positive contribution to neighbourhoods places they live MILESTONE: Consult on engagement principles 4. 100% of complaints responded to within Complaint MILESTONE: Implement engagement principles Handling Code timescales

| CW2. 5 | Provide high quality, fit for purpose Independent Living Provision in line with the 2023-2027 Independent Living Strategy | Housing | Alison Fisk | Replaced Action (previous action completed) | 31/03/2026 | MILESTONE: Start on site for each modernisation scheme MILESTONE: Completion on site for each modernisation scheme SUB ACTION: Progress modernisation improvements to the approved schemes for 2024/25 MILESTONE: Start on site for each modernisation scheme MILESTONE: Completion on site for each modernisation scheme SUB ACTION: Progress modernisation improvements to the approved schemes for 2025/26 MILESTONE: Start on site for each modernisation scheme MILESTONE: Completion on site for each modernisation scheme MILESTONE: Completion on site for each modernisation scheme SUB ACTION: Progress conversion of communal | 2. Completions on site (Target: 3) 1. Starts on site (Target: 3) 2. Completions on site (Target: 3) |
|-------------------|--|---|---|---|----------------|---|---|
| CW2. 6 | Co-ordinate accommodation and support services for migrants arriving in the district and link to other statutory and voluntary services to support the health and wellbeing of migrant households | Housing | Pippa Stroud | New Action | 31/03/2024 | SUB ACTION: Homes for Ukraine: provide planned moves where hosting arrangements are ending via rematches to new hosts, supporting moves into the private sector or moves into properties purchased under the Local Authority Housing Fund programme SUB ACTION: Support the health and wellbeing of asylum seekers placed into the district by linking health services, specialist support agencies to address safeguarding or other problems when they arise | Number of properties bought under the Local Authority Housing Scheme |
| CW2. 7 | Ensure our council homes meet legislative and regulatory compliance standards | Housing | Andy Kefford | New Action | 31/12/2024 | reduce the time period from 10 years to 5 years. Programme to start by March 2025 MILESTONE: Submit Tenant Satisfaction measures to Social Housing Regulator (from April 2024) MILESTONE: Project group set up to prepare for Social Housing Regulatory changes MILESTONE: Draft Action Plan developed MILESTONE: Draft Action Plan implemented MILESTONE: Conduct mock inspection | 1. Percentage of homes for which all gas safety checks have been carried out (Target: 100%) 2. Percentage of homes with an in-date 10-year electrical safety certificate (Target: 100%) 3. Percentage of communal areas with an in-date 5-year electrical safety certificate (Target: 100%) 4. Percentage of homes for which all required legionella risk assessments are in date (Target: 100%) 5. Percentage of residential homes and communal areas for which all required asbestos management surveys have been carried out (Target: 100%) 6. Percentage of homes for which all required fire risk assessments are in date (Target: 100%) |
| CW3 | Strengthen local democracy: by developing a culture of corpriorities | mmunity eng | gagement to | enable greate | er involvement | of residents, council tenants, communities and but | sinesses in decisions on council services and |
| | | Committee | Lead Officer | Status | End date | Sub Actions/Milestones | Performance Indicator(s) |
| | Davidon Community Engagement Bringinles that get out | | | | | MILESTONE: Research external good practice MILESTONE: Develop Community Engagement | Once Principles have been published: 1. Number of community engagement activities |
| | Develop Community Engagement Principles that set out how we identify and engage with our communities in a positive and consistent manner, informed by the views of our communities | Community Services & Licensing | Sarah Clark | Known delays | 31/03/2024 | and officers MILESTONE: Finalise and sign off Principles MILESTONE: Embed community engagement principles across the organisation MILESTONE: Report on results of community engagement | undertaken 2. Improved feedback from community through annual satisfaction ratings |
| 1 CW3. | how we identify and engage with our communities in a positive and consistent manner, informed by the views of | Services & | Sarah Clark | | 31/03/2024 | MILESTONE: Consult on Principles with Members and officers MILESTONE: Finalise and sign off Principles MILESTONE: Embed community engagement principles across the organisation MILESTONE: Report on results of community engagement SUB ACTION: Design and develop a centralised Customer Contact Centre that consolidates all customer interactions through one multi skilled team, providing a choice of contact channels focusing on resolving queries at the first point of contact and ensuring support is given to those that need us the most | 2. Improved feedback from community through annual satisfaction ratings 1. Telephone response times (minimise) 2. Positive customer satisfaction rates (maximise) 3. Number of complaints received under 'Delay in Communication' or 'Poor Communication' categories (minimise) 4. Number of processes reengineered (Target: 65 by end of 2023/24) Further PIs will be developed as the Contact Centre progresses |
| CW3. 2 | how we identify and engage with our communities in a positive and consistent manner, informed by the views of our communities Improve customer service for residents by developing the Digital Platform to provide centralised customer contact to ensure easy access to services via all contact channels with | Strategy & Resources/C ommunity Services & | | delays Replaced Action (previous action | | MILESTONE: Consult on Principles with Members and officers MILESTONE: Finalise and sign off Principles MILESTONE: Embed community engagement principles across the organisation MILESTONE: Report on results of community engagement SUB ACTION: Design and develop a centralised Customer Contact Centre that consolidates all customer interactions through one multi skilled team, providing a choice of contact channels focusing on resolving queries at the first point of contact and ensuring support is given to those that need us the most SUB ACTION: Review and reengineer our processes to streamline and improve experience of customers accessing our services | 2. Improved feedback from community through annual satisfaction ratings 1. Telephone response times (minimise) 2. Positive customer satisfaction rates (maximise) 3. Number of complaints received under 'Delay in Communication' or 'Poor Communication' categories (minimise) 4. Number of processes reengineered (Target: 65 by end of 2023/24) Further Pls will be developed as the Contact Centre progresses 1. 40 Parish/Town Councils signed up to Charter 2. 50% satisfaction with Charter measured through Annual Survey |
| CW3. 2 | how we identify and engage with our communities in a positive and consistent manner, informed by the views of our communities Improve customer service for residents by developing the Digital Platform to provide centralised customer contact to ensure easy access to services via all contact channels with additional support provided for those who need us the most Work with Town and Parish Councils to develop, agree and implement a new strategic approach for partnership working between district, towns and parishes including specific | Strategy & Resources/Community Services & Licensing Strategy & Resources/Community Services & Community Services & Resources/Community Services & | Liz Shellam Hannah Emery | Replaced Action (previous action completed) | | MILESTONE: Consult on Principles with Members and officers MILESTONE: Finalise and sign off Principles MILESTONE: Embed community engagement principles across the organisation MILESTONE: Report on results of community engagement SUB ACTION: Design and develop a centralised Customer Contact Centre that consolidates all customer interactions through one multi skilled team, providing a choice of contact channels focusing on resolving queries at the first point of contact and ensuring support is given to those that need us the most SUB ACTION: Review and reengineer our processes to streamline and improve experience of customers accessing our services MILESTONE: Refresh of guidance (31/12/2023) MILESTONE: Communications campaign publicising the process to include engaging with relevant community, social and recreational groups who may wish to register assets specific to their interest area | 2. Improved feedback from community through annual satisfaction ratings 1. Telephone response times (minimise) 2. Positive customer satisfaction rates (maximise) 3. Number of complaints received under 'Delay in Communication' or 'Poor Communication' categories (minimise) 4. Number of processes reengineered (Target: 65 by end of 2023/24) Further Pls will be developed as the Contact Centre progresses 1. 40 Parish/Town Councils signed up to Charter 2. 50% satisfaction with Charter measured through |
| CW3. 2 CW3. 3 | how we identify and engage with our communities in a positive and consistent manner, informed by the views of our communities Improve customer service for residents by developing the Digital Platform to provide centralised customer contact to ensure easy access to services via all contact channels with additional support provided for those who need us the most Work with Town and Parish Councils to develop, agree and implement a new strategic approach for partnership working between district, towns and parishes including specific support for rural communities. Promote and encourage the registration of community assets so communities have more control and ownership of local buildings, land and community shops as well as | Strategy & Resources/Community Services & Licensing Strategy & Resources //Community Services & Licensing Strategy & Resources //Community Services & Licensing | Liz Shellam Hannah Emery Simon Maher | Replaced Action (previous action completed) Completed & closed | 01/04/2026 | MILESTONE: Consult on Principles with Members and officers MILESTONE: Finalise and sign off Principles MILESTONE: Embed community engagement principles across the organisation MILESTONE: Report on results of community engagement SUB ACTION: Design and develop a centralised Customer Contact Centre that consolidates all customer interactions through one multi skilled team, providing a choice of contact channels focusing on resolving queries at the first point of contact and ensuring support is given to those that need us the most SUB ACTION: Review and reengineer our processes to streamline and improve experience of customers accessing our services MILESTONE: Refresh of guidance (31/12/2023) MILESTONE: Communications campaign publicising the process to include engaging with relevant community, social and recreational groups who may wish to register assets specific to their interest area (30/09/2024) | 2. Improved feedback from community through annual satisfaction ratings 1. Telephone response times (minimise) 2. Positive customer satisfaction rates (maximise) 3. Number of complaints received under 'Delay in Communication' or 'Poor Communication' categories (minimise) 4. Number of processes reengineered (Target: 65 by end of 2023/24) Further Pls will be developed as the Contact Centre progresses 1. 40 Parish/Town Councils signed up to Charter 2. 50% satisfaction with Charter measured through Annual Survey 1. Number of community assets registered |
| CW3. 2 CW3. 4 CW4 | how we identify and engage with our communities in a positive and consistent manner, informed by the views of our communities Improve customer service for residents by developing the Digital Platform to provide centralised customer contact to ensure easy access to services via all contact channels with additional support provided for those who need us the most Work with Town and Parish Councils to develop, agree and implement a new strategic approach for partnership working between district, towns and parishes including specific support for rural communities. Promote and encourage the registration of community assets so communities have more control and ownership of local buildings, land and community shops as well as protecting publicly owned land and assets | Strategy & Resources/Community Services & Licensing Strategy & Resources /Community Services & Licensing Strategy & Resources /Community Services & Licensing Community Services & Licensing | Liz Shellam Hannah Emery Simon Maher | Replaced Action (previous action completed) Completed & closed | 01/04/2026 | MILESTONE: Consult on Principles with Members and officers MILESTONE: Finalise and sign off Principles MILESTONE: Embed community engagement principles across the organisation MILESTONE: Report on results of community engagement SUB ACTION: Design and develop a centralised Customer Contact Centre that consolidates all customer interactions through one multi skilled team, providing a choice of contact channels focusing on resolving queries at the first point of contact and ensuring support is given to those that need us the most SUB ACTION: Review and reengineer our processes to streamline and improve experience of customers accessing our services MILESTONE: Refresh of guidance (31/12/2023) MILESTONE: Communications campaign publicising the process to include engaging with relevant community, social and recreational groups who may wish to register assets specific to their interest area (30/09/2024) istrict to ensure everyone has access to good qual | 2. Improved feedback from community through annual satisfaction ratings 1. Telephone response times (minimise) 2. Positive customer satisfaction rates (maximise) 3. Number of complaints received under 'Delay in Communication' or 'Poor Communication' categories (minimise) 4. Number of processes reengineered (Target: 65 by end of 2023/24) Further Pls will be developed as the Contact Centre progresses 1. 40 Parish/Town Councils signed up to Charter 2. 50% satisfaction with Charter measured through Annual Survey 1. Number of community assets registered |

| CW4. 3 | Increase physical activity and sports participation through our Healthy Lifestyles Scheme in partnership with the Gloucestershire We Can Move programme | Community Services & Licensing | Angela Gillingham | Progressing | 31/03/2026 | MILESTONE: Develop the range of Choose2move classes across the district using data and insight to inform their locations MILESTONE: To work in partnership with local organisations to deliver Activity on Referral for children and young people MILESTONE: Continue to develop Active Tots & Active Kidz trampolining & gymnastics at Stratford Park Leisure Centre MILESTONE: Complete a gap analysis in partnership with health partners to produce a demographic breakdown of long term conditions in the districts MILESTONE: Support implementation of a 'Refer All' system to improve the accurate reporting of the Healthy Lifestyles Scheme | Referrals to the Healthy Lifestyle Scheme received each year (Target: 100) Number of participants who complete the 12 week Health Lifestyles programme (maximise) |
|-----------|--|---|---------------------------|--|-----------------------------|---|---|
| CW4. 4 | Complete a conditions survey and review the development implications of longer term development for Stratford Park Lido | Community Services & Licensing | Hannah Drew | Progressing | 31/03/2025 | MILESTONE: Complete conditions survey MILESTONE: Support Friends of the Lido to gain charitable status MILESTONE: Develop a priority development plan including grant sources to develop the facility | |
| CW4. 5 | Develop a Culture Strategy for the District | Community Services & Licensing | Keith Gerrard | Progressing | 31/12/2024 | MILESTONE: Consultation on draft Culture Strategy MILESTONE: Culture Strategy approved and published MILESTONE: Develop Action Plan based on Culture Strategy | |
| CW4. | Implement the Museum in the Park's free-to-join Supporter Scheme to provide residents with exciting opportunities to engage with the museum and extend community reach to new audiences ensuring the museum remains at the heart of the wider community | Community Services & Licensing | Keith Gerrard | Completed & closed | | | Number of Museum members Average open rate of Museum membership communication |
| CW5 | Equality Diversity & Inclusion: Embed equality, diversity ar | ia inclusion | as a priority of | across the Co | ouncii and the | District with targeted support for those who expend | ince the most disadvantage in our communities |
| | | Committee | Lead Officer | Status | End date | Sub Actions/Milestones | Performance Indicator(s) |
| CW5. | Deliver our Equality, Diversity and Inclusion Action Plan 2021-25, through engaging with communities, showing leadership and championing equality, diversity and inclusion in all that we do | Community Services & Licensing | Hannah Emery | Progressing | 31/03/2025 | MILESTONE: Review the EQIA process and publish guidance for officers and members so EQIAs are prepared earlier | Number of EDIE events held (Target: 4) Number of EQIAs published |
| CW5. | Adopt effective and transparent policies to reduce inequalities that result from socio-economic disadvantage in line with Section 1 of the Equality Act, the socio-economic duty, as an effective framework for tackling local poverty and economic inequality | Community Services & Licensing | Hannah Emery | Progressing | 31/03/2025 | MILESTONE: Implement the TIDE assessment recommendations MILESTONE: Monitor the EDIE policies of our key suppliers | |
| | Devise and implement a delivery plan to reduce health inequalities, in collaboration with partners from across all sectors to support those most affected by the Cost-of-Living crisis | Community Services & Licensing | Emma Keating- Clark | Progressing | 31/03/2026 | MILESTONE: Review current health inequality data using health data and local insight MILESTONE: Conduct engagement activity with local communities and delivery partners MILESTONE: Develop delivery plan with key partners MILESTONE: Develop KPIs | |
| CW5. | Promote initiatives which improve skills, celebrate diversity in the workplace and offer equal access to well paid jobs and economic opportunities for everyone | Community Services & Licensing | Amy Beckett | Progressing | 31/03/2026 | SUB ACTION: Work with social enterprises and charities to encourage residents to access training and job opportunities | 1. Unemployment figures (minimise) 2. NEET figures (minimise) 3. Number of businesses accessing Growth Hub intervention and support (maximise) 4. LSOA areas sitting in top 3 deprived areas (minimise) 5. Number of apprentices (maximise) |
| CW5. 5 | Work with partners to support older people to stay in their homes for longer | Community Services & Licensing | Angela Gillingham | Progressing | 31/03/2025 | MILESTONE: Develop the Careline service by creating a business plan which extends the delivery and accessibility of the service across the district MILESTONE: Report to CS&L committee to accept the funding for the new Careline service MILESTONE: Play an active role in the Stroud Dementia Action Alliance SUB ACTION: Support the delivery of the ILP workstream - Frailty, Dementia and Carers | Increase Careline units in place by 25 per annum Percentage of Carelines transitioned to digital (Target: 100% by December 2025) |
| CW5. | Support our Armed Forces Champion and provide help as needed to former members of the armed services who need extra support and continue to deliver the Armed Forces Covenant across the local area | Community Services & Licensing | Michelle Elliott | Completed & closed | | | Housing and accommodation support provided to former members of the Armed Forces in line with our Armed Forces Covenant commitment |
| | | | nhancing our | environment | | e district to carbon neutrality in 2030 | |
| EC1 | Tackle the Climate and Ecological Emergency: Achieve the | e commitme Committee | ents set for 2 | 021-2024 of t Status | the Strategy to End date | be a carbon neutral and ecologically sound district Sub Actions/Milestones | t by 2030 Performance Indicator(s) |
| EC1. 1 | Facilitate continued community engagement through the established 2030 Community Engagement Board to support the delivery of the 2030 Strategy | Full Council, Strategy themes to relevant committee | Brendan Cleere | Replaced Action - merged with EC1.3 (previous actions completed) | 31/03/2024 | MILESTONE: Work of the Community Engagement Board summarised in Annual 2030 report for 2023/24 to be published in Spring 2024 and annually thereafter Please note, this milestone will be reviewed once the new Climate Change and Sustainability Manager is in post | |
| EC1. 2 | Establish the performance management of the 2030 Strategy across the organisation to monitor and report progress towards the Strategy's aims and commitments | Full Council, Strategy themes to relevant committee | , | Completed & closed | | | |
| EC1. | Plan and implement the community engagement aspect of the Strategy, to include a 2030 community website and direct activities with residents, linking to the Community Engagement Strategy (CW3.1) | Full Council, Strategy themes to relevant committee | Brendan Cleere | Closed (merged with EC1.1) | | | |
| EC1. | Establish an ethics policy for our investments, incorporating work within the Brunel Partnership to divest pension funds from fossil fuels. | Strategy & Resources / Audit & | | Completed & closed | | | |
| EC1. 5 | Explore and progress additional projects for carbon reduction and /or biodiversity net gain and funding opportunities to deliver them. | Strategy & Resources / Environment | Brendan Cleere | Progressing | 31/03/2026 | SUB ACTION: Identify funding opportunities for biodiversity net gain projects | 1. Money leveraged through successful funding bids and level of associated council investment approved by Councillors 2. Number of additional projects established or supported with an estimate given of biodiversity net gain and/or carbon savings that will be achieved 3. Number of external carbon reduction projects worked on with partners Please note, these Pl's will be reviewed once the new Climate Change and Sustainability Manager is in post |

| | Working with partners, expand the network of Electric | | | | | SUB ACTION: Work with partners to expand the network of EV charging points and increase support | Number of EV charge points installed in SDC car parks |
|---|--|--|---|---|---|---|---|
| EC4. 3 | Vehicle charging points and increase support for low carbon transport, and a reduction in private car use and explore measures to reduce air pollution such as no-idling zones | Environment | Mike Towson | Progressing | 31/03/2026 | for low carbon transport, and a reduction in private car use SUB ACTION: Explore measures to reduce air pollution such as no-idling zones | |
| EC4. 4 | Develop initiatives to encourage an increase in the percentage of Low, Ultra Low Emission and Euro 6 compliant taxi and private hire vehicles (CN2030 M8) | Community Services & Licensing | Rachel Andrew | Progressing | 01/04/2025 | MILESTONE: Deliver initiatives to encourage an | Increase the percentage of taxi and private hire vehicles that are Euro 6 standard or EV to 75% by end of 2023 |
| C5 | Circular economy: Develop the foundations of a sustainable prevent, reduce, reuse, recycle, recover and as a last resort of | | onomy for the | e district by m | ninimising cons | sumption, reducing the quantity of resources sent t | o incineration and applying the waste hierarchy: |
| | | Committee | Lead Officer | Status | End date | Sub Actions/Milestones | Performance Indicator(s) |
| EC5. | Further reduce the quantity of resources discarded as waste and minimise its environmental impact | Environment | Mike Towson | Progressing | 31/03/2024 | SUB ACTION: Deliver 'Repair' campaigns via Gloucestershire Resources and Waste Partnership | Number of kilograms of residual household waste collected per household per quarter (Target: 63kg) |
| EC5. | Work with our partner Ubico to identify joint opportunities for | Environment | Mike Towson | Progressing | 31/03/2025 | SUB ACTION: Use of HVO fuel fully rolled out on Ubico contract | Number of carbon reduction projects scoped with Ubico, including analysis of potential carbon saving Number of Ubico vehicles using HVO fuel |
| EC5. | Support the phasing out of single use plastics in the district and encourage and support local initiatives to 'reduce, repair and recycle' | Environment | Mike Towson | Progressing | 31/03/2026 | SUB ACTION: Create an Action plan based on facilities audits undertaken in 2023 and deliver against objectives SUB ACTION: Develop local initiatives to promote "reduce, reuse and recycle" | Percentage of plastic as a part of the overall composition of dry mixed recycling, against a 2020/2 baseline (minimise) |
| EC5. | Continue to increase recycling rates across the district | Environment | Mike Towson | Progressing | 31/03/2026 | SUB ACTION: Introduce an additional material that can be collected at kerbside for recycling and develop communication plan to promote new material for recycling | Percentage of household waste sent for reuse, recycling and composting (maximise) |
| C6 | Renewable energy: Increase the proportion of energy general | ated by rene | ewable sourc | es in the dist | rict and work o | | |
| | | Committee | Lead Officer | Status | End date | Sub Actions/Milestones | Performance Indicator(s) |
| EC6. | Continue to increase renewable generation in the district and to decarbonise existing networks, and support community-owned renewable energy schemes | Environment | Brendan Cleere | Progressing | 31/03/2026 | | Number of community owned or other renewable energy schemes supported by the council Reported carbon saved/avoided (maximise) Please note, these PI's will be reviewed once the new Climate Change and Sustainability Manager is in post |
| EC6. 2 | Deliver the decarbonisation projects at Stratford Park Leisure Centre, Museum in the Park and The Pulse, utilising Salix funding | Strategy & Resources | Alison Fisk | Replaced Action (previous action completed) | 31/03/2024 | SUB ACTION: Deliver decarbonisation project at Stratford Park Leisure Centre and Museum in the Park SUB ACTION: Deliver decarbonisation project at The Pulse | PI's will be in place following completion of sub actions |
| EC6. | Increase the proportion of Council and partner fleet vehicles powered by zero or low carbon technologies | Environment | Mike Towson | | 31/03/2026 | MILESTONE: Investigate feasibility of supply capacity upgrade, or PV and battery storage at Gossington Depot to enable further EV expansion on Ubico fleet | Percentage increase of fleet vehicles powered by zero or low carbon technology (maximise) |
| | | 1 | | | I | l . | I |
| EC6. | Deliver key low carbon exemplar projects | Housing | Tara Skidmore | Progressing | 31/03/2025 | MILESTONE: Completion of feasibility studies MILESTONE: Wave 1 and 2 bids submitted for grants MILESTONE: Demonstrator project delivered (dependent on success of obtaining grant funding) | PI's will be developed on completion of Milestones |
| EC6. 4 | Deliver key low carbon exemplar projects | Housing | Skidmore ECONO | MY, RESILI | ENCE & RE | MILESTONE: Wave 1 and 2 bids submitted for grants MILESTONE: Demonstrator project delivered (dependent on success of obtaining grant funding) GENERATION | PI's will be developed on completion of Milestones |
| 4 | Deliver key low carbon exemplar projects Economic recovery: Support our high streets and businesses | | Skidmore ECONC Support | MY, RESILI | ENCE & RE | MILESTONE: Wave 1 and 2 bids submitted for grants MILESTONE: Demonstrator project delivered (dependent on success of obtaining grant funding) GENERATION t local economy | |
| 4 | | es to enable | ECONO Supports recovery of | MY, RESILI ing and thrivin the local ecor | ENCE & REd and resillent nomy from the | MILESTONE: Wave 1 and 2 bids submitted for grants MILESTONE: Demonstrator project delivered (dependent on success of obtaining grant funding) GENERATION Local economy impacts of COVID-19 and building foundations for | a sustainable and inclusive local economy |
| 4 | Economic recovery: Support our high streets and businesses | es to enable | Skidmore ECONC Support | MY, RESILI | ENCE & RE | MILESTONE: Wave 1 and 2 bids submitted for grants MILESTONE: Demonstrator project delivered (dependent on success of obtaining grant funding) GENERATION Tocal economy impacts of COVID-19 and building foundations for Sub Actions/Milestones MILESTONE: Implement Short Term Action Plan by 2025 MILESTONE: Review and refresh Short Term Action Plan MILESTONE: Consult with all types of businesses on how to improve business services, for example by providing a 'one door' access point into the Council, direct engagement from Councillors and in particular actions to address the needs of small businesses | a sustainable and inclusive local economy Performance Indicator(s) 1. Unemployment figures (minimise) 2. Average residential gross weekly pay (maximise) 3. Living Wage Employers (maximise) 4. Gender pay gap (minimise) |
| 4 R1 ER1. | Economic recovery: Support our high streets and businessed limplement an inclusive and sustainable 'Economic Development Strategy' to support a thriving and resilient | es to enable Committee Strategy & | ECONC Supports recovery of Lead Officer | MY, RESILI ing and thrivir the local ecor Status Replaced Action (previous action | ENCE & RE(ag and resilient homy from the End date | MILESTONE: Wave 1 and 2 bids submitted for grants MILESTONE: Demonstrator project delivered (dependent on success of obtaining grant funding) GENERATION Tocal economy impacts of COVID-19 and building foundations for Sub Actions/Milestones MILESTONE: Implement Short Term Action Plan by 2025 MILESTONE: Review and refresh Short Term Action Plan MILESTONE: Consult with all types of businesses on how to improve business services, for example by providing a 'one door' access point into the Council, direct engagement from Councillors and in particular actions to address the needs of small businesses SUB ACTION: Work with partners to promote digital connectivity needs across the district | a sustainable and inclusive local economy Performance Indicator(s) 1. Unemployment figures (minimise) 2. Average residential gross weekly pay (maximise) 3. Living Wage Employers (maximise) 4. Gender pay gap (minimise) 5. Number of businesses in the district (maximise) 6. Number of green tech sector businesses in the district (maximise) 7. Town Centre vacancy rates (minimise) 8. Town Centre footfall rates (maximise) 9. Tourist spend in the district (maximise) |
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| 4 ER1 1 ER1. 2 ER1. 4 | Implement an inclusive and sustainable 'Economic Development Strategy' to support a thriving and resilient economy for our businesses, communities and visitors Support high street and other businesses to increase their digital and virtual visibility, through promotion, training, new applications and facilitating the acceleration of highspeed broadband Support local high streets to increase footfall and achieve a sustainable visitor economy through delivering and enabling promotional campaigns, markets, cultural and leisure events, growing the night-time economy and by improving sustainable access to local centres from our rural hinterlands Work with partners across Stroud district to grow a sustainable visitor economy, including the night time economy, walking and cycling, culture and leisure attractions Consult with all types of businesses on how to improve business services, for example by providing a 'one door' access point into the Council, direct engagement from Councillors and in particular actions to address the needs of small businesses | Strategy & Resources Strategy & Resources Strategy & Resources Strategy & Resources Strategy & Resources | ECONC Support recovery of Lead Officer Amy Beckett Amy Beckett Amy Beckett Amy Beckett | Replaced Action (previous action completed) Replaced Action (previous action completed) Closed (merged with ER1.3) Closed (milestone for ER1.1) | ENCE & RE(ag and resilient nomy from the End date 31/03/2025 31/03/2026 | MILESTONE: Wave 1 and 2 bids submitted for grants MILESTONE: Demonstrator project delivered (dependent on success of obtaining grant funding) SENERATION Tocal economy Impacts of COVID-19 and building foundations for Sub Actions/Milestones MILESTONE: Implement Short Term Action Plan by 2025 MILESTONE: Review and refresh Short Term Action Plan MILESTONE: Consult with all types of businesses on how to improve business services, for example by providing a 'one door' access point into the Council, direct engagement from Councillors and in particular actions to address the needs of small businesses SUB ACTION: Work with partners to promote digital connectivity needs across the district SUB ACTION: Work with partners to support businesses to improve their online presence, including by delivering social media training SUB ACTION: Work with partners to consider ways to support improvements to the night time economy, creating a positive impact on footfall and spend in Market Towns SUB ACTION: Develop a work programme for our Tourism Officer with a partnership steering group to include promotion of a programme of arts and culture events | Performance Indicator(s) 1. Unemployment figures (minimise) 2. Average residential gross weekly pay (maximise) 3. Living Wage Employers (maximise) 4. Gender pay gap (minimise) 5. Number of businesses in the district (maximise) 6. Number of green tech sector businesses in the district (maximise) 7. Town Centre vacancy rates (minimise) 8. Town Centre footfall rates (maximise) 9. Tourist spend in the district (maximise) 10. GVA (maximise) 1. Improved connectivity of the district via the fastershire website 2. Number of businesses reporting online reach via the annual satisfaction survey with businesses (maximise) 1. Town Centre vacancy rates (minimise) 2. Town Centre footfall rates (maximise) 3. Employment in towns (maximise) 4. Number of day and overnight visitors (maximise) 5. Tourist spend in the district (maximise) 6. Percentage increase in expenditure by tourists in the district based on 2019/20 data direct visitor spen (£149,610,000) |

| ER2. 2 | Connected), incorporating land acquisition, planning | Full Council, Strategy themes to relevant committee | Chris Mitford- Slade | Progressing | 31/03/2026 | MILESTONE: Approval of the Missing Mile Planning Application (30/10/2023) MILESTONE: Land acquisitions secured (30/10/2023) MILESTONE: The approved activity plan, focusing on social and community outcomes, is delivered in line with the successful heritage lottery bid (30/09/2023) MILESTONE: Monitoring and Evaluation progress reports in place (31/03/2024) | Engineering programme delivery against plan Funding gap and fundraising targets against plan Activity plan delivery and monitoring and evaluation |
|-----------|---|---|-------------------------|--|-----------------|---|---|
| ER2. 3 | Progress 'hard to develop' brownfield sites and long-term empty commercial properties across the district, delivering quality local jobs and homes, while preserving and enhancing biodiversity | Full Council, Strategy themes to relevant committee | Leonie Lockwood | Progressing | 31/03/2026 | SUB ACTION: Progress May Lane, Dursley in accordance with the agreed milestones of project MILESTONE: Prospect Place planning application submitted (November 2023) MILESTONE: Prospect Place planning consent obtained (May 2024) MILESTONE: May Lane planning application submitted (November 2023) MILESTONE: May Lane planning consent obtained (May 2024) MILESTONE: May Lane planning consent obtained (May 2024) SUB ACTION: Progress the station and Cheapside area of Stroud in accordance with the agreed milestones in the project plan MILESTONE: Transport assessment and car parking strategy completed (July 2023) MILESTONE: High level masterplan completed (July 2023) MILESTONE: In principle commitment received from Network Rail to the regeneration proposals (October 2023) MILESTONE: Delivery Strategy agreed (January 2023) SUB ACTION: Progress Brimscombe Port in accordance with the agreed milestones in the project plan MILESTONE: Obtain planning approval for the development and commencement of the infrastructure (2024/25) MILESTONE: Commence the infrastructure works (2024/25) MILESTONE: Complete the infrastructure works (2025/26) SUB ACTION: Progress the reuse of long term empty commercial properties across the district MILESTONE: Identify list of properties and prioritise (2023/24) | Pl's will be developed on completion of Sub actions |
| ER2. 4 | Support the development of a diverse local economy of social enterprises, cooperatives and small businesses by supporting them to find well connected commercial space available for expansion and by exploring the use of land for low cost sites and start-ups | Strategy & Resources / Audit & Standards | Mark Russell | Progressing | 31/03/2026 | SUB ACTION: Work with partners to increase commercial space available for expansion and explore the use of land for low cost sites and startups, as well as protecting existing employment sites | Net additional employment land (ha) completed by use class Number of business registrations and deregistrations |
| ER3 | Investment: Promote the Stroud district to attract investment | t in key infra | structure and | d high quality | jobs with a foo | cus on environmental technologies, engineering an | d manufacturing and creative industries |
| | | | | | | | |
| | | Committee | Lead Officer | Status | End date | Sub Actions/Milestones | Performance Indicator(s) Monitor role of The Natural Place in attracting |
| ER3. 1 | Attract investment by setting out the offer of Stroud District in a new 'Place Prospectus' to showcase the district's achievements and future priorities | Strategy & Resources | Mark Russell | Completed & Closed | | | 1. Number of businesses in the district (maximise) 2. Number of green tech sector businesses in the district (maximise) 3. Town Centre vacancy rates (minimise) |
| ER3. 2 | Promote prosperity and visitors to the district's waterways, by delivering physical enhancements and stronger links with our communities, aligned with heritage and biodiversity objectives | Strategy & Resources | Mark Russell | Replaced Action (previous action completed) | 31/03/2025 | MILESTONE: Finalise Canal Strategy Action Plan (31/12/2023) MILESTONE: Delivery of canal physical enhancements (31/03/2026) MILESTONE: Delivery of community events (31/03/2026) | Physical enhancements of canal corridor Length of canal restored Number of community events held |
| ER3. 3 | Work to secure external funding for priority projects, by establishing a task force to review bid options and developing a bid to the Government's Levelling Up Fund and other funding opportunities | Strategy & Resources | Brendan Cleere | Completed & Closed | | | External funding secured for priority regeneration and infrastructure bids |
| ER3. 4 | Work with partners including Western Gateway and neighbouring local authorities to promote Severn Edge (Oldbury and Berkeley sites) to be a green energy hub, at the forefront of a renewable energy revolution that delivers an affordable zero carbon future for everyone | Strategy & Resources / Full Council | Mark Russell | Replaced Action (previous action completed) | 31/03/2024 | MILESTONE: Publish vision for Severn Edge MILESTONE: Promote Severn Edge to potential green energy providers | Green energy infrastructure at Berkeley GSTP (maximise) Business at Berkeley GSTP (maximise) |
| ER4 | Support for businesses: Champion local businesses of all t | ypes and si | zes that lead | | ental and soci | al good practice and support them to grow, keeping | g wealth in the district, strengthening local supply |
| | chains and offering rewarding local jobs | | | | | | |
| | | Committee | Lead Officer | Status | End date | Sub Actions/Milestones | Performance Indicator(s) |
| ER4. 1 | Work with business networks and trade unions to recognise and promote access to living wage employers who lead on social and environmental good practice | Strategy & Resources | Amy Beckett | Newly developed action (merging 2 previous actions) | 31/03/2025 | environmental good practice (31/03/2024) MILESTONE: Adopt a charter or accreditation that recognises good social and environmental good practice (30/09/2024) MILESTONE: Promote the charter accreditation | Living Wage employers (maximise) Employers leading on social and environmental good practice (maximise) |
| | | | | | | through channels to all businesses (31/03/2025) | 1. F generated through crowdfunding |

Strategy &

Standards

Strategy & Resources

Cummings

Hannah Emery

Progressing

Progressing

31/03/2025

31/03/2026

(31/12/2024)

Resource

Audit &

additional options for community funding

the local economy

Review the Procurement Strategy and develop initiatives to increase spend on low carbon, sustainable and ethical goods and services to create stronger supply chains within

MILESTONE: Report to Committee to consider

crowdfunding scheme (31/03/2024)
MILESTONE: Introduction of Crowdfunding Scheme

MILESTONE: Review the Procurement Strategy for committee approval (30/11/2023)
MILSTONE: Develop KPIs for ongoing performance monitoring (31/12/2023)
MILESTONE: Provide procurement training for Members and officers (31/03/2024)
SUB ACTION: Develop initiatives for procurement of ethical, sustainable and low carbon goods

1. £ generated through crowdfunding

Local spend (maximise)
 Spend on low carbon goods
 Percentage of overall annual spend from businesses with a GL postcode (maximise)

| ER4 4 | Work with partners to support the development of skills and training for all ages, including the unemployed, young people and apprentices, and across key sectors including the low carbon sector and visitor economy | Strategy & Resources / Full Council | Amy Beckett | Progressing | 31/03/2026 | support businesses to take up sector specific training opportunities SUB ACTION: Work with social enterprises and charities to encourage residents to access training | 1. Number of businesses accessing Growth Hub intervention and support (maximise) 2. LSOA areas sitting in top 3 deprived areas (minimise) 3. Living Wage Employers (maximise) 4. Trade union membership (maximise) |
|----------------------|---|---|--------------|----------------------------------|------------|---|--|
| ER4 | Work with trade unions to support fair employment, encouraging more local businesses and organisations to be real living wage employers | | | Closed (merged with ER4.1) | | | |
| ER5 | Strategic Planning: Adopt the new Stroud District Local Pla | n | | | | | |
| | | | | | | | |
| | | Committee | Lead Officer | Status | End date | Sub Actions/Milestones | Performance Indicator(s) |
| ER5 | Progress the Local Plan through public examination and secure its adoption | Committee Environment | | Status Known delays | | Sub Actions/Milestones MILESTONE: Local Plan recommended for adoption by Government Inspector MILESTONE: Local Plan adopted within 3 months of receiving the Inspector's Report | Performance Indicator(s) |
| ER5 1 ER5 2 | 0 1 | Environment | Mark Russell | Known | 31/12/2024 | MILESTONE: Local Plan recommended for adoption by Government Inspector MILESTONE: Local Plan adopted within 3 months of receiving the Inspector's Report | Performance Indicator(s) 1. Number of houses built and hectarage of employment land developed annually compared with Local Plan requirements |